

DENVER INTERNATIONAL AIRPORT

MEDIA UPDATE

March 14, 2003 @ 10:45am

SPRING FEVER BREAKS OUT AT DENVER INTERNATIONAL AIRPORT

***DEN* will be busy the next several weeks with Spring Break Traffic**

This weekend will mark the start of Spring Break traffic at Denver International Airport (DEN). Here are the projected passenger numbers for the upcoming weekend:

Friday,	March 14	106,909
Saturday,	March 15	101,739
Sunday	March 16	112,802
Monday	March 17	97,274

With increased traffic at the airport, DEN is providing the following travel tips:

Packing

- The Transportation Security Administration (TSA) advises travelers not to put unprocessed film in checked luggage. Explosive-detection systems used to screen checked bags could damage film. Unprocessed film should be put in carry-on luggage, because X-ray equipment at security checkpoints will not damage film below 1000 ASA.
- Other items that should be put in carry-on luggage include medicines, diapers, baby food and other essentials.
- Visit the TSA's web site at www.tsatraveltips.us for more information on security regulations and tips on preparing for the different security screening processes.

Before leaving for the airport

- Check the status of a flight on DEN's web site, www.flydenver.com. The site offers real-time flight information provided by the airlines. You can also call your airline to check a flight.
- The airport TIPS line, 303-342-8477, provides updated security-screening wait times.
- Allow plenty of time. It may take more time to park, check luggage and go through security screening. Checking luggage at curbside may be faster than checking bags at the ticket counter. Allow more time if you are traveling with infants, young children or elderly or disabled persons.

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Parking

- DEN has nearly 35,000 public parking spaces available during the holiday period. The \$5-a-day Pikes Peak lot and the \$7-a-day east and west long-term economy lots adjacent to the Terminal parking garages normally fill up first during busy times. If the Pikes Peak Lot fills, traffic will be diverted into the 8,900-space Mt. Elbert holiday overflow lot. Parking in the Mt. Elbert lot is \$5 per day and is pre-pay, cash only to eliminate exit congestion when travelers return to Denver.
- The Pikes Peak and Mt. Elbert lots are both accessible by taking the Airport Services exit from Peña Boulevard onto 75th Avenue. Buses from both lots run approximately every 10 minutes, and the ride to the Terminal takes about 15 minutes.
- Updated parking information is available from the parking hotline at 303-342-PARK (303-342-7275) or by email at parking@diadenver.net. Overhead electronic signs and variable message boards on inbound Peña Boulevard also will display real-time parking information.
- Other parking options at DEN are the \$15-a-day Terminal garages and should have space for last-minute travelers. Ample handicapped parking is also available throughout the Terminal garages. Valet Parking is available on Level 4 of the east garage at a rate of \$24 per day.
- Information on buses, taxis or other commercial transportation is available at the Ground Transportation counter in Jeppesen Terminal, by calling 303-342-4059, or by email at groundtransportation@diadenver.net.

Check-in

- Airlines have cutoff times for checking bags, and these times vary from airline to airline. Check with your airline to learn how many minutes before departure that airline stops accepting checked luggage.
- Have a picture ID ready at the ticket counter, or a passport if you are traveling internationally. If traveling with minors, ask your airline its requirements for picture I.D.
- Never leave your luggage unattended. And never accept any objects from strangers. Put identification on the outside and inside of all bags.
- You are allowed one carry-on bag and one personal item (purse, briefcase or laptop). Check as many bags as possible. Remember that all carry-on bags are subject to random search.
- A ski or snowboard bag and one boot bag are considered one item by most airlines. However, the boot bag must be a boot bag and not a duffle bag with boots and other clothing inside. Check with your individual airline for other specifics.
- Only ticketed passengers are allowed to go to the concourses. Demonstrated-need passes are available from your airline if you need to accompany a minor or an elderly or handicapped traveler to or from the gate.

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If you are picking up an arriving traveler:

- Convenient parking is available for \$2 per hour in the Terminal garages, and you can meet your party at Baggage Claim.
- Parking at curbside on Levels 4 and 6 is prohibited. Do not leave your car unattended. Unattended vehicles will be towed immediately.
- Police will not allow motorists to pull off to the side of the road and wait. A 45-minute waiting area near the former Access Plaza is available for people picking up arriving travelers. You can wait in the area until you make cell phone contact with your party and then drive to the Terminal to meet them at a pre-arranged door on Level 4 or 6.

Airport Information and Assistance

- Directions and information are available from the airport's Guest Services staff or Hospitality Ambassadors in the Terminal and concourse Information Booths. Guest Services also can be reached from any pay telephone in the airport using the direct dial button marked "Paging and Information", by dialing 2000 from a white paging telephone, or from out of town by calling the airport's toll-free line, 1-800-AIR-2-DEN.
- Help for special-needs passengers is provided by the airport's Travelers Assistance Program. This assistance, which includes oxygen and wheelchair loans, should be arranged in advance by calling 303-342-0400.

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DEN MEDIA RELATIONS OFFICE

Weekdays - 8:00 am to 5:00 pm 303.342.2250

After Hours and Weekends Voice Message Pager 303.342.2288

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